

Why use us? (& what's included in our fees?)

Aren't all accountants the same?
Well apart from their branding and size of firm?

We would like to disagree.

We think that you will find after spending time with us
that we are more than a little different.

Not only are we experts in pubs and leisure/hospitality
businesses, we like to form strong client relationships with
all our small business clients.

We also don't believe that our clients should pay for our
own inefficiencies. Which is why we have always been an
early adopter of technology such as Xero, Receipt Bank
and other accounting apps.

It is also why we offer the simplicity of fixed fee packages
for our clients.

For example, our fixed fee packages include:

1. *Unlimited telephone support* (yes, seriously!)
2. *A 24/7 free telephone helpline*, so you can get help at any point of the day or night. After all, a crisis never seems to happen during normal office hours!
3. *Tax investigation insurance*. We want to make sure you don't get any extra unwelcome bills if the revenue decide to spring a tax investigation on you.



03/09/2018

4. *A no quibble money back guarantee.* We form strong relationships with our clients and never want to think we will part on bad terms with any of our clients.
5. *A beginning and an end point.* We like to be completely transparent about what you are signing up for. In fact, our contract with our clients has a 10-day notice period, which either side can use to end the contract.
6. *Affordable and fixed monthly payments* so you can spread the cost of working with us across the year, with no nasty surprises.

Additional work

There are times when our clients need a little more than what was anticipated when we set up their fixed fee package. In these scenarios, we provide a price before undertaking the work. Once the fee for this extra work has been agreed then CAS will commence work.

